

SALES BULLETIN FROM GLOBAL BUSINESS SYSTEMS

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Release of new user bands and various policy changes

This bulletin announces the release of three new user bands and a number of minor changes to current policies.

New User Bands

The following new user bands are now available for GSM (Windows) configurations:

Number of users	Configuration code
13-18	5663CJ
25-29	5663HJ
30-34	5663IJ

These new user-bands, which are available with immediate effect, are only available for new sales and upgrades. The services pricing model remains unchanged. Note that the user bands have not changed for the PM rental, so orders placed for the new user bands must include rental at an existing user band which is sufficient to cover the required number of screens.

A copy of the latest software price list for UK resellers, which includes the prices for

the new user-bands and prices for “G2000 and GSM only” support, is available upon request.

Products Withdrawn

The following products are no longer available for sale:

- ZJ Global 3000 Project Ledger
- BF Global Finder
- BG Global Graphics
- BP Global Planner
- BW Global Writer
- GU Global Windows Workstation
- NP Global Notepad
- OF Global Office Pack
- OZ Global Organiser
- PB Global BACS
- PR Global Payroll
- SR Global Speller
- LZ Global 3000 Project Ledger Source
- WW Global 3000 Documentation Pack (superseded by FOC on-line help)
- AC Global Autoclerk
- CI Global Comms 2780 Emulation
- CK Global Comms BOSLink
- CL Global Comms Support Pack
- CT Global Comms TTY emulation
- IE Global Assembler Interface
- OI Global Office Software Integration Kit
- QR Global PC Workstation

RA	Global run-time Autoclerk
TE	Global Tape Utility
TF	Global Tape Utility (Exabyte)
YR	Global Payroll Tailoring
YX	Global Payroll Autoposting

Cancellations Policy

If you are unsure as to whether a user will be renewing their annual services, please contact us before the deadline stated on the monthly e-mail entitled “Global Service Renewal Reminders” to either cancel or hold the renewal.

If contacted prior to the deadline, we can hold back the annual service renewal invoice for a maximum of 2 users per renewal e-mail, for up to a maximum of 10 working days from the original cancellations deadline. After this ‘on-hold’ period, an invoice would be raised automatically if we have not been advised of cancellation.

The decision to hold the invoice is at the discretion of the Finance team who will provide an explanation if the circumstances are such that they are not willing to hold the renewal.

It continues to remain a policy that we will not supply credit notes in respect of invoices raised for service renewals where the cancellation deadline has been missed.

Kerridge Commercial Systems Downgrade Policy

To bring Global in line with other software products available from Kerridge Commercial Systems you are reminded that the Global license for an *N*-user system provides the facility for up to *N* users to use the software modules. This license supports any number of users between 1 and *N*. Consequently, downgrades to the user

count will no longer be available.

Please contact Alan Underwood (alan.underwood@kerridgecs.com) on +44 (0) 1628 551399 if you have any questions relating to this bulletin.