



GLOBAL SALES BULLETIN FROM KERRIDGE COMMERCIAL SYSTEMS

BULLETIN NUMBER GS228, 12 March 2020

Coronavirus (COVID-19) statement

This bulletin is to reassure you that we are taking steps to protect the support services you receive from Global in light of the potential impacts of Coronavirus.

At KCS we already have in place DR (Disaster Recovery) policies and procedures. Over the years these procedures have from time to time been instigated due to events such as extreme weather impacts and power outages, fuel shortages etc.

We are currently testing to ensure that these DR policies and procedures, as a matter of good practice, are robust and to also consider the impact of them being implemented for potentially longer periods of time.

Our DR policies and procedures already extend to staff working from home should isolation be required.

We endeavour to offer a normal service going forward and continue to plan for multiple scenarios to try to ensure that normal service continues despite multiple potential outcomes of Coronavirus. We are here to help you and your business through these challenging times. If you have any specific needs please contact Global Support.