

Handbook Issue 12 Available

INTRODUCTION

Issue 12 of the Global reseller handbook is now available. Two copies are enclosed. Please discard issue 11.

Issue 12 covers the period January 1993 to April 1993. It will be superseded by issue 13 around the third week of April.

CHANGES TO AND ERRORS IN THE HANDBOOK ISSUE 12

Please make the following changes to the handbook:-

- Please amend the Interface tables of Global 3000 General Ledger version 4.1 (page 68) and each of the following to indicate that each of the following **will** interface to Global 3000 General Ledger version 4.1.
 - Global 2000 Purchase Ledger version 6.1 (page 51)
 - Global 2000 Purchase Ledger version 7.0 (page 51)
 - Global 2000 Purchase Ledger version 7.1 (page 52)
 - Global 2000 Sales Ledger version 6.1 (page 54)
 - Global 2000 Sales Ledger version 7.0 (page 55)
 - Global 2000 Sales Ledger version 7.1 (page 55)
- Please amend the software (page 42) and documentation (page 219) of Global BACS version 6.1 to indicate that this is available in December 1992 not January 1993.
- Please delete the 'At the time of publication' caveat from the initial description of Global 3000 Stock Control (page 69); Global 3000 POP (page 70) and Global 3000 SOP (page 71).

INDEX CARD

An A5 index card has been provided with this issue. The intention is that this should be placed in the pocket in the handbook binder so that the reader can swiftly locate the part of the handbook required and in particular the software module and/or configuration required. The section number has been placed in the page heading to further aid finding a section in the handbook.

NEW SOFTWARE AND DOCUMENTATION ORDER FORMS

The handbook refers to new Global and Documentation order forms; they correspond to recent policy changes such as the delivery charge, the one-off alternative to the rental fee and the simplification to configuration codes. If you wish to order and make use of such forms, please order them from the city office in the normal way.

HANDBOOK – DETAILS OF CHANGES SINCE ISSUE 11

In chapter 1 (Introduction) we have included details of our Sydney office on page **Error! Bookmark not defined..**

In chapter 2 (Software) we have described a new software order form which is now available. The changes to the software order form are clear from the changes to the handbook:–

- The configuration section (box 4) has been greatly simplified to take advantage of the configuration code simplifications. This is explained on page **Error! Bookmark not defined..**
- The configuration changes have led to the need to specify the difference between 'Single-user' and 'Concurrent' using box 5. This is explained on page **Error! Bookmark not defined..**
- The introduction of the 'one-off' alternative to annual Global 3000 rental fees in June 1992 has led to changes to box 7 of the order form. This is explained on page **Error! Bookmark not defined..**
- The new delivery procedures announced in November 1992 have led to changes to box 9 of the order form. This is explained starting at page **Error! Bookmark not defined..** **Error! Bookmark not defined.** on page **Error! Bookmark not defined.** lists the delivery codes; this is repeated on the index card.

The procedures for enquiring on the progress of an order and on claiming refunds of delivery charges for non-performance are both explained starting at page **Error! Bookmark not defined..**

As usual, chapter 2 includes a number of new and superseded modules and versions. We have suspended the usual cautious approach on what to include in this section by listing the VAT releases of both Global 2000 and 3000 which are not available for release until after this handbook goes to press. This has been done so that the very complex details of interfaces and documentation can be listed here. There is a risk that things might change between the handbook going to press (in November 1992) and the software being available (in December 1992 and January 1993); such changes will be noted in bulletins; there is also a risk that the specified release dates will not be achieved. We have not included some modules which will be available as part of this release; for example new versions of RL (record layouts) and of the 3000 sources have been excluded because dates and version numbers were not clear in November 1992.

The modules new to this issue of the handbook are:

- PD Global Predicted Data Formats (page **Error! Bookmark not defined.**)
- ZU Global 3000 Upgrade from Global 2000 (page **Error! Bookmark not defined.**)

The obsolete modules omitted from this issue of the handbook are:

- OC Global System Manager PMSA; concurrent (V6.0 System Manager)
- OC Global System Manager PMSA; LAN (V6.0 System Manager)
- OC Global System Manager PMSA; MU (V6.0 System Manager)
- BA Global 3000 Speedbase Presentation Manager
- QT Unix Hyperport Drivers; SCO; 3½"
- QU Unix Hyperport Drivers; SCO; 5¼"
- QV Unix Hyperport Drivers; SVR4
- SD Global 3000 Special Development
- SS Global 3000 Special System

The new versions of existing modules new to this issue of the handbook are:

- AU Global 2000 Purchase Ledger Autopostings version 7.1 (page **Error! Bookmark not defined.**)
- CF Global Configurator version 8.0 (page **Error! Bookmark not defined.**)
- EQ Global 3000 Speedquery version 3.0H (page **Error! Bookmark not defined.**)
- FC Global File Converters version 8.0 (page **Error! Bookmark not defined.**)
- JC Global Job Costing version 1.4 (page **Error! Bookmark not defined.**)
- MC Global System Manager PM (concurrent) version 8.0 (page **Error! Bookmark not defined.**)
- ML Global System Manager PM (LAN) version 8.0 (page **Error! Bookmark not defined.**)
- MM Global System Manager PM (MU) version 8.0 (page **Error! Bookmark not defined.**)
- OP Global 2000 Sales Order Processing version 6.3 (page **Error! Bookmark not defined.**)
- PB Global BACS version 6.1 (page **Error! Bookmark not defined.**)
- PL Global 2000 Purchase Ledger version 7.1 (page **Error! Bookmark not defined.**)
- PM Global 2000 Purchase Order Manager version 7.1 (page **Error! Bookmark not defined.**)
- PX Global 2000 Manufacturer version 6.3 (page **Error! Bookmark not defined.**)
- RE Global 2000 Sales Suite Recovery version 6.3 (page **Error! Bookmark not defined.**)

- SE Global 3000 Speedbase Development System version 8.0 (page **Error! Bookmark not defined.**)
- SL Global 2000 Sales Ledger version 6.3 (page **Error! Bookmark not defined.**)
- SN Global 2000 Sales Analysis versions 6.2A and 6.3 (pages **Error! Bookmark not defined.** and **Error! Bookmark not defined.**)
- TE Global Tape Utility (general) versions 7.0 and 7.0A (page **Error! Bookmark not defined.**)
- TF Global Tape Utility (Exabyte) versions 7.0 and 7.0A (page **Error! Bookmark not defined.**)
- VC Global 2000 Invoicing version 6.3 (page **Error! Bookmark not defined.**)
- XC Global System Manager (concurrent) version 8.0 (page **Error! Bookmark not defined.**)
- XL Global System Manager (LAN) version 8.0 (page **Error! Bookmark not defined.**)
- XM Global System Manager (MU) version 8.0 (page **Error! Bookmark not defined.**)
- XS Global System Manager (SU) version 8.0 (page **Error! Bookmark not defined.**)
- YA Sales Ledger Autopostings version 6.3 (page **Error! Bookmark not defined.**)
- YL Purchase Ledger Tailoring version 7.1 (page **Error! Bookmark not defined.**)
- ZD Global 3000 Debtors Ledger version 4.1 (page **Error! Bookmark not defined.**)
- ZG Global 3000 General Ledger version 4.1 (page **Error! Bookmark not defined.**)
- ZI Global 3000 Stock Control version 4.1 (page **Error! Bookmark not defined.**)
- ZO Global 3000 Purchase Order Processing version 4.1 (page **Error! Bookmark not defined.**)
- ZP Global 3000 Creditors Ledger version 4.1 (page **Error! Bookmark not defined.**)
- ZS Global 3000 Sales Order Processing version 4.1 (page **Error! Bookmark not defined.**)

The obsolete versions of current modules omitted from this issue of the handbook are:

- CF Global Configurator version 6.0
- MC Global System Manager PM (concurrent) version 6.0
- ML Global System Manager PM (LAN) version 6.0
- MM Global System Manager PM (MU) version 6.0
- PB Global BACS version 6.0
- XC Global System Manager (concurrent) version 6.0
- XL Global System Manager (LAN) version 6.0
- XM Global System Manager (MU) version 6.0
- XS Global System Manager (SU) version 6.0

In chapter 3 (Configurations) the complete list of configurations (pages **Error! Bookmark not defined.** to **Error! Bookmark not defined.**) have been completely reworked. Version 6.0 configurations have been omitted. The 'how to order' section (pages **Error! Bookmark not defined.** to **Error! Bookmark not defined.**) has changed to reflect the fact that now one only need select the number of the configuration.

Later on in chapter 3, the 'List of Terminals Supported' section (starting on page **Error! Bookmark not defined.**) has not only been enhanced to define the 3 types of Terminal Attribute Program (TAP) but furthermore the list of TAPs distributed now includes those distributed with version 8.0 System Manager and version 8.0 System Manager PM.

In chapter 4 (Service) the list of zap runs on page **Error! Bookmark not defined.** has been updated and the formats on which Autozaps are distributed have been defined on page **Error! Bookmark not defined.**. The service prices have been increased on page **Error! Bookmark not defined.** in accordance with bulletin GS62. The list of obsolete computers on page **Error! Bookmark not defined.** has been enhanced not only with those computers which are obsolete by reason of being tied to version 6.0 System Manager but also those version 7.0/8.0 configurations superseded by the rationalisation of configuration numbers in December 1992.

In chapter 5 (Training) the version numbers of many of the courses have been updated to match the latest releases available. The Global 3000 Speedbase Development course (page **Error! Bookmark not defined.**) has been extended to 4 days and the pre-requisite of attendance on Global 2000 Cobol courses has been removed; the extra day will be used to cover the parts of Cobol which are useful to Speedbase programmers. The schedule starting at page **Error! Bookmark not defined.** has been updated to cover the period January to April 1993.

In chapter 6 (Hardware) the delivery section on page **Error! Bookmark not defined.** has been updated to match current practice. The hardware warranty section (page **Error! Bookmark not defined.**) has been enhanced; it now shows the procedures for using the support department at our city office to log queries under warranty. The Foundation computer specifications and pricing (page **Error! Bookmark not defined.**) have been substantially revised. The fact that the hardware department will ship the Unix controller software for Hyperports and HyperMxs has been reflected on page **Error! Bookmark not defined.**. Prices for various terminals have been revised on page **Error! Bookmark not defined.**; some Wyse parts have been dropped. The long-obsolete 'RAM Expansion' parts of the Technical Information section and the Acerframe

1000 support section have been dropped.

In chapter 7 (Documentation) we have described a new Documentation and Marketing Materials order form which is now available. The main significant change to the order form is due to the new delivery procedures announced in November 1992; these have led to changes to box 3 of the order form. This is explained on page **Error! Bookmark not defined.** on page **Error! Bookmark not defined.** lists the delivery codes; this is repeated on the index card. The procedures for enquiring on the progress of an order and on claiming refunds of delivery charges for non-performance are both explained starting at page **Error! Bookmark not defined.**

In the body of chapter 7, there are about 70 new documents described. These fall into the following categories:-

- Configuration notes for configurations 5539 to 5711 inclusive. In future there will always be a one-to-one correspondence between configuration notes and configuration numbers;
- The new Software and Documentation order forms;
- Documentation which corresponds to the new software announced in chapter 2.

In chapter 8 (Marketing) we have listed new brochures and re-scheduled production of some planned brochures (see pages **Error! Bookmark not defined.** to **Error! Bookmark not defined.**). The new brochures are:-

- Management Consultants News
- BEB2B Global 2000 Brochure – August 1992
- BEB3B Global 3000 Brochure – August 1992
- BEP2B Global 2000 Software price list – October 1992
- BEP3B Global 3000 Software price list – October 1992
- BESSB Service price list – December 1992

Laser copies of slides are no longer available.

In chapter 9 (Miscellaneous) the policies on `bespoke terminal attribute programs' and on `Tailoring zaps' have been documented on page **Error! Bookmark not defined.** The prices of source files (starting on page **Error! Bookmark not defined.**) have been revised in accordance with bulletin GT563. The Global Reseller Group is described on page **Error! Bookmark not defined.**

In chapter 10 (Policies) the concept of System Manager Variants is explained on page **Error! Bookmark not defined.** We make clear on page **Error! Bookmark not defined.** that Global 3000 users who pay a one-off fee should sign a Global 2000 user licence rather than a Global 3000 user licence. Now that module BA (Speedbase Presentation Manager) is no longer available as an entity we have updated page **Error! Bookmark not defined.** to reflect the fact that a rental fee or the one-off equivalent must be paid for all sites buying Speedbase.