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Handbook Issue 13 Available

INTRODUCTION

Issue 13 of the Global reseller handbook is now available. Two copies are enclosed. Please discard issue 12.

Issue 13 covers the period May 1993 to August 1993. It will be superseded by issue 14 around the third week of August.

HANDBOOK – DETAILS OF CHANGES SINCE ISSUE 12

In chapter 1 (Introduction) we have updated the Managing Director's name on page **Error! Bookmark not defined.**. The move of the hardware department from Wexham to the city office has affected page **Error! Bookmark not defined.**.

In chapter 2 (Software) we have relaxed the policy of availability of manuals when upgrading the number of screens (page **Error! Bookmark not defined.**). After a number of recent confusions when altering the service expiry date on upgrades we have made it mandatory when calculating the price of service upgrades to leave the service date unchanged; this point is made on page **Error! Bookmark not defined.**. We have made it clear throughout the lists of software available which of the miscellaneous items must be ordered explicitly for each user and of which items the reseller may install his own copy of at user-sites. The cross-references detailing to which software a version will interface have been updated throughout chapter 2. We have noted the availability of Global 2000 Cobol on some Unix computers on page **Error! Bookmark not defined.**. The interface details of Global 3000 General Ledger, which were misleading in issue 12 and corrected in bulletin GT582, have been corrected on page **Error! Bookmark not defined.**. The `available until' date of Global File Converters version 7.0 has been extended to 31-Jan-97 on page **Error! Bookmark not defined.**. We have noted support of some MCA tape drives on page **Error! Bookmark not defined.**.

As usual, chapter 2 includes a number of new and superseded modules and versions. The modules new to this issue of the handbook are:
- LZ   Global 3000 Ledger Pack (page **Error! Bookmark not defined.**)
- WM   Global 3000 Product Maintenance Source (page **Error! Bookmark not defined.**)
- ZM   Global 3000 Product Maintenance (page **Error! Bookmark not defined.**)
- ZX   Global 3000 Intrastat (page **Error! Bookmark not defined.**)

The obsolete modules omitted from this issue of the handbook are:
- PD   Global Predicted Data Layouts

Three versions of RL (Global Record Layouts) came and went during the currency of issue 12. That is they were too late for issue 12 but have been superseded by issue 13. Those versions are 2.0G, 2.0H and 2.0I; they were mainly concerned with the release of `EC VAT' versions of Global 2000 and 3000 software.

The new versions of existing modules new to this issue of the handbook are:
- CL Global Comms Support Pack version 7.2 (page **Error! Bookmark not defined.**)
- PR Global Payroll version 6.1 (page **Error! Bookmark not defined.**)
- QR Global PC Workstation (3½") version 8.0 (page **Error! Bookmark not defined.**)
- QS Global PC Workstation (5¼") version 8.0 (page **Error! Bookmark not defined.**)
- RL Global Record Layouts version 2.0J (page **Error! Bookmark not defined.**)
- WD Global 3000 Debtors Ledger Source version 4.1A (page **Error! Bookmark not defined.**)
- WG Global 3000 General Ledger Source version 4.1A (page **Error! Bookmark not defined.**)
- WI Global 3000 Stock Control Source version 4.1A (page **Error! Bookmark not defined.**)
- WJ Global 3000 Source Routines version 4.1A (page **Error! Bookmark not defined.**)
- WO Global 3000 POP Source version 4.1A (page **Error! Bookmark not defined.**)
- WP Global 3000 Creditors Ledger Source version 4.1A (page **Error! Bookmark not defined.**)
- WQ Global 3000 System Test version 4.1A (page **Error! Bookmark not defined.**)
- WS Global 3000 SOP Source version 4.1A (page **Error! Bookmark not defined.**)
- WW Global 3000 Documentation version 4.1A (page **Error! Bookmark not defined.**)
- WX Global 3000 Development Tools version 4.1A (page **Error! Bookmark not defined.**)
- YR Global Payroll Tailoring version 6.1 (page **Error! Bookmark not defined.**)
- ZD Global 3000 Debtors Ledger version 4.1A (page **Error! Bookmark not defined.**)
- ZG Global 3000 General Ledger version 4.1A (page **Error! Bookmark not defined.**)
- ZI Global 3000 Stock Control version 4.1A (page **Error! Bookmark not defined.**)
- ZO Global 3000 POP version 4.1A (page **Error! Bookmark not defined.**)
- ZP Global 3000 Creditors Ledger version 4.1A (page **Error! Bookmark not defined.**)
- ZS Global 3000 SOP version 4.1A (page **Error! Bookmark not defined.**)

The obsolete versions of current modules omitted from this issue of the handbook are:
- EQ Global 3000 Speedquery version 3.0
- PR Global Payroll version 6.0B
- RL Global Record Layouts version 2.0F
- YR Global Payroll Tailoring version 6.0B
- ZD Global 3000 Debtors Ledger version 4.1
- ZG Global 3000 General Ledger version 4.1
- ZI Global 3000 Stock Control version 4.1
- ZO Global 3000 POP version 4.1
- ZP Global 3000 Creditors Ledger version 4.1
- ZS Global 3000 SOP version 4.1

In chapter 3 (Configurations) we have included a table on page **Error! Bookmark not defined.** to show each System Manager (Unix) configuration and details of which of the 3 options (C–ISAM, $TAPE, $COBOL) it supports.

The configurations new to this issue of the handbook are:
- 5537ICL DRS 6000 (Unix); (page **Error! Bookmark not defined.**)
- 5610Novell NLM (5¼"); (page **Error! Bookmark not defined.**)
- 5611Novell NLM (3½"); (page **Error! Bookmark not defined.**)

The two Novell configurations above are significant. They detail the new NLM–based software and the accreditation criteria associated with the software. Furthermore they are supersets of configurations 5606 and 5607 (page **Error! Bookmark not defined.**) which will become obsolete as NetWare 2.0 becomes obsolete; we have therefore made 5606 and 5607 available only until 31 December 1994 and supported only until 31 December 1995.

The obsolete configurations omitted from this issue of the handbook are:
- 5521TIS IServer (Unix)
- 5524IBM RS/6000 with AIX version 3.1
- 5530HP 9000 with HP-UX version 7 (distribution on diskette)
- 5531HP 9000 with HP-UX version 7 (distribution on tape)

New TAPs have been added on page **Error! Bookmark not defined.**. We have deleted some machine-specific terminals from pages **Error! Bookmark not defined.**, **Error! Bookmark not defined.** and **Error! Bookmark not defined.**. New TAPs distributed with PC Workstation version 8.0 have been added on page **Error! Bookmark not defined.** and we have clarified the meaning of the `-SM TAP-' column on that page. We have corrected the `Sectors per track' column of formats V2A and V2B on page **Error! Bookmark not defined.**.

In chapter 4 (Service) we have documented the criteria on which we will reject hotline faxes on page **Error! Bookmark not defined.**. We have updated the zaps calendar on page **Error! Bookmark not defined.**. We have documented the policy for providing details of zaps to resellers who have bought Global 3000 source on page **Error! Bookmark not defined.**. The bulletin board is documented starting at page **Error! Bookmark not defined.**. The tables in section 4.5.1 (page **Error! Bookmark not defined.**) and 4.5.4 (page **Error! Bookmark not defined.**) which show dates to when obsolete software and configurations will be supported have been updated in line with changes to chapters 2 and 3.

In chapter 5 (Training) the outline of a course `Installing System Manager on Novell' has been included on page **Error! Bookmark not defined.**. The training schedule starting at page **Error! Bookmark not defined.** has been updated to show courses until the end of August 1993.

In chapter 6 (Hardware) the move to the City office from Wexham is shown throughout. We no longer show prices in the handbook – the variations in price caused by improving technology and currency fluctuations occur too quickly to make it worthwhile. All PCs have been dropped from the handbook. A section on repairs has been added on page **Error! Bookmark not defined.**. The renaming of the Arnet Smart 8 boards is shown on page **Error! Bookmark not defined.**. We have dropped supply of tapes from the handbook. We have dropped the Wyse 30 and the Exabyte tape drives. MCA options for the 150 Mb Wangtek tape drive and 500 Mb Wangtec drives have been added on page **Error! Bookmark not defined.**.

In chapter 7 (Documentation) some documents which erroneously appeared in issue 12 as `Available until 31–Dec–97' have been corrected to `Available until 31–Jan–97'. A number of new documents have been added and obsolete documents deleted in accordance with the changes to section 2 and 3. A document describing the bulletin board has been added on page **Error! Bookmark not defined.**. Now that the Writer updates (MBWUV6.0A) have been incorporated in a re–print of the manual (MBWMV6.0) the updates are no longer available.

In chapter 8 (Marketing) some brochures which have been delayed have been removed from the handbook. A Global 3000 Intrastat brochure has been added on page **Error! Bookmark not defined.**. Details of other companies which provide advertising, printing and slide production and who know our standards and common text have been added on page **Error! Bookmark not defined.**.

In chapter 9 (Miscellaneous) we have made it clear that the delivery charges explained on page **Error! Bookmark not defined.** apply to source generations. The section on the reseller group on page **Error! Bookmark not defined.** has been expanded.

In chapter 10 (Policies) recent bulletins have been documented on pages **Error! Bookmark not defined.**, **Error! Bookmark not defined.**, **Error! Bookmark not defined.** and **Error! Bookmark not defined.**.