Reseller handbook issue 16 available

INTRODUCTION

Issue 16 of the Global reseller handbook is now available. Two copies are enclosed. Please discard issue 15.

Issue 16 covers the period May 1994 to August 1994. It will be superseded by issue 17 on 1st September 1994; issue 17 will be distributed during the fourth week of August 1994.

ANNOUNCEMENTS MADE SINCE THE HANDBOOK WENT TO PRESS

The handbook went to press at the start of April, since then there have been a few software releases; please update the handbook accordingly:

- Apple availability (bulletin GT664)
- Record Layouts version 2.0K availability (bulletin GT665)

DIFFERENCES BETWEEN ISSUE 15 AND ISSUE 16

In **chapter 1 (Introduction)** we have documented the current business unit structure on page **Error! Bookmark not defined.**.

In **chapter 2 (Software)** there have been a number of changes.

The following new modules have been added to this version of the handbook:

- Global 3000 Debtors Upgrade Source (HD) page **Error! Bookmark not defined.**
- Global 3000 General Upgrade Source (HG) page **Error! Bookmark not defined.**
- Global 3000 Stock Upgrade Source (HI) page **Error! Bookmark not defined.**
- Global 3000 Creditors Upgrade Source (HP) page **Error! Bookmark not defined.**
- Global 3000 Cash Manager Source (WC) page **Error! Bookmark not defined.**
- Global 3000 Cash Manager (ZC) page **Error! Bookmark not defined.**
- Global 3000 Sample Data (ZE) page **Error! Bookmark not defined.**
- Global DOS Integration (DI) page **Error! Bookmark not defined.**

The following new versions of existing modules have been added to this version of the handbook:

- Global Sales Analysis version 6.4 (SN) page **Error! Bookmark not defined.**
- Global 3000 Debtors Ledger Source version 4.2 (WD) page **Error! Bookmark not defined.**
- Global 3000 General Ledger Source version 4.2 (WG) page **Error! Bookmark not defined.**
- Global 3000 Stock Control Source version 4.2 (WI) page **Error! Bookmark not defined.**
- Global 3000 Source Routines version 4.2 (WJ) page **Error! Bookmark not defined.**
- Global 3000 Product Maintenance Source version 4.2 (WM) page **Error! Bookmark not defined.**
- Global 3000 Purchase Order Processing Source version 4.2 (WO) page **Error! Bookmark not defined.**
- Global 3000 Creditors Ledger Source version 4.2 (WP) page **Error! Bookmark not defined.**
- Global 3000 Sales Order Processing Source version 4.2 (WS) page **Error! Bookmark not defined.**
- Global 3000 Documentation version 4.2 (WW) page **Error! Bookmark not defined.**
- Global 3000 Development Tools version 4.2 (WX) page **Error! Bookmark not defined.**
- Global 3000 Debtors Ledger version 4.2 (ZD) page **Error! Bookmark not defined.**
- Global 3000 General Ledger version 4.2 (ZG) page **Error! Bookmark not defined.**
- Global 3000 Stock Control version 4.2 (ZI) page **Error! Bookmark not defined.**
- Global 3000 Product Maintenance version 4.2 (ZM) page **Error! Bookmark not defined.**
- Global 3000 Purchase Order Processing version 4.2 (ZO) page **Error! Bookmark not defined.**
- Global 3000 Creditors Ledger version 4.2 (ZP) page **Error! Bookmark not defined.**
- Global 3000 Sales Order Processing version 4.2 (ZS) page **Error! Bookmark not defined.**
- Global 3000 Intrastat version 4.2 (ZX) page **Error! Bookmark not defined.**

The obsolete modules omitted from this issue of the handbook are:
- Global 3000 Upgrade from Global 2000 (ZU)

The obsolete versions of current modules omitted from this issue of the handbook are:
- Global 3000 Speedbase Development (SE) version 3.1
- Global 3000 Debtors Ledger Source (WD) version 3.0
- Global 3000 General Ledger Source (WG) version 3.0
- Global 3000 Stock Control Source (WI) version 4.0
- Global 3000 Source Routines (WJ) versions 3.0 and 4.0
- Global 3000 Purchase Order Processing Source (WO) version 4.0
- Global 3000 Creditors Ledger Source (WP) version 3.0
- Global 3000 System Test (WQ) version 4.0
- Global 3000 Sales Order Processing Source (WS) version 4.0
- Global 3000 Documentation (WW) version 4.0
- Global 3000 Development Tools (WX) version 4.0
- Global 3000 Debtors Ledger (ZD) version 3.0
- Global 3000 General Ledger (ZG) version 3.0
- Global 3000 Stock Control (ZI) version 4.0
- Global 3000 Product Maintenance (ZM) version 4.0
- Global 3000 Purchase Order Processing (ZO) version 4.0
- Global 3000 Creditors Ledger (ZP) version 3.0
- Global 3000 Sales Order Processing (ZS) version 4.0

The Global 3000 Ledger Pack has been extended to include Product Maintenance (page **Error! Bookmark not defined.**). We have documented clearly the extra documentation that is received with version 8.0 System Manager for MS–DOS or Unix. We have documented on page **Error! Bookmark not defined.** the functionality of Reporter on C–ISAM files. We have noted that Payroll version 6.1 and its Autoposting and Tailoring additions will cease to be available during the second quarter of 1994 (because of the imminent release of version 6.2). Sales Analysis is now treated as a Global (rather than Global 2000) module; it has therefore been moved to page **Error! Bookmark not defined.**. We have extended the functionality of the Exabyte tape utility to include the EXB–8205 drive (page **Error! Bookmark not defined.**).

In **chapter 3 (Configurations)** the caveats about ordering the Motorola configurations have been removed as they no longer apply. We have amended the `ease of support' for the BOS configurations to note that we do not necessarily have all the peripherals present at our City development and support centre.

Many new terminals have been introduced or changed on pages **Error! Bookmark not defined.** to **Error! Bookmark not defined.**. The terminals which have changed, or are new, are 164, 165, 190, 193, 201, 208, 209, 566, 567, 573, 574, 575, 581, 582, 583, 584, 590, 591, 592, 593 and 594.

In **chapter 4 (Service)** the autozaps timetable on page **Error! Bookmark not defined.** has been updated. The new modules and the recently superseded modules have affected the tables on pages **Error! Bookmark not defined.**, **Error! Bookmark not defined.**, **Error! Bookmark not defined.**, **Error! Bookmark not defined.** and **Error! Bookmark not defined.**.

In **chapter 5 (Training)** we have removed the contact name on page **Error! Bookmark not defined.**.

In **chapter 6 (Hardware)** a number of new products have been added to the descriptions on page **Error! Bookmark not defined.**. These are, in general, reflected in the maintenance prices on page **Error! Bookmark not defined.**. These are the Arnet Multi-8 serial port card and the Exabyte EXB-8205 5 Gb internal tape drive. The 60 Mb Wangtek drives have been omitted.

The technical information which was previously in sections 6.3 and 6.4 has been omitted because it is will shortly be available in hardware factsheets.

In **chapter 7 (Documentation)** there are too many changes (arising out of the changes to chapter 2) to mention here. Also the Payroll V6.2 and Comms Support Pack V7.4 APIs are available.

In **chapter 8 (Marketing)** there are a number of changes to the Brochures and Data sheets on pages **Error! Bookmark not defined.** to **Error! Bookmark not defined.**. The new items are `Executive Accountant review', Keeling review', `Global News' and `Network Computing review'. Furthermore new revisions of the Global 3000 Creditors, Debtors and General Ledger datasheets have been noted as have new revisions of the System Manager datasheet and the Global 3000 brochure.

In **chapter 9 (Miscellaneous)** we have dropped the `software generation' service due to lack of interest. The information on the BUDG group has been omitted.

In **chapter 10 (Policies)** we have documented on starting on page **Error! Bookmark not defined.** the details of the policy when upgrading from single-user or multi-user to a LAN.

In **chapter 11 (Bulletins)** we have added details of recent bulletins on pages **Error! Bookmark not defined.**, **Error! Bookmark not defined.** and **Error! Bookmark not defined.**.

In **chapter 12 (Quality)** we have changed the expected registration date to early 1995 (page **Error! Bookmark not defined.**).