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Problem when using =.NNNN to customise foreign keyboards on Global System Manager (BOS, DOS, Windows & Novell) configurations

Global Technical Bulletin GT673 (9 May 1994) described a new integral screen controller for Global System Manager (BOS) (i.e. +J5CB01, variant V4.1) which expects the keyboard translation tables to be held in a separate file (+J5NKEY).

A problem can occur with this controller if the following two conditions are met:-

- The variant of +J5CB01 is V4.1, or later;
- The IBM PC configuration file customise program (=.*NNNN*, where *NNNN* is the configuration code e.g. 5700) is used to customise the Keyboard Language.

The problem causes extremely corrupt screen displays and prevents the keyboard from being used. The problem is simply fixed by passing the customised configuration file through Global Configurator, using an A.J5 action file dated 01/01/94 or later.

The same problem can occur with Global System Manager (DOS, Windows, Novell) configurations (i.e. +JWCB01, variant V4.1).