

BULLETIN NUMBER GT725, 1 DECEMBER 1994

Problem with \$TAPE when used with Global System Manager (Windows)

A recent Hotline investigation has shown that there is an intractable problem when using \$TAPE with "ADAPTEC" or "AHA-TAPE" controllers when Global System Manager is loaded under Microsoft Windows (all versions).

Although the Adaptec \$TAPE tape controller, JWCT05, functions correctly when Global System Manager is loaded from MS-DOS, the memory management of Windows prevents the controller communicating with the Adaptec hardware correctly. The problem does not occur with the Everex \$TAPE tape controller, JWCT04, which works with both MS-DOS and Windows.

We are currently evaluating a new \$TAPE controller that interfaces to the Adaptec hardware using the ASPI.SYS family of MS-DOS device drivers. This new controller will allow SCSI tape drives to be used by \$TAPE when Global System Manager has been loaded from Microsoft Windows.

Details of this new controller will be announced in a future Global Technical Bulletin.