

# ***TECHNICAL BULLETIN FROM GLOBAL BUSINESS SYSTEMS***

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## **Payroll version 6.4 update**

This bulletin highlights a number of problems that have been discovered since the release of Payroll version 6.4.

- Some new employees are not appearing on reports sequenced by department. All reports can be produced if they are not sequenced by department. Zap PR-64-14 has been produced to solve the problem and the recovery program PRAILF has been written to correct the data. Please note that all Payroll users who have created new employees prior to the application of zap 14, will need to run PRAILF to ensure data consistency.
- The message 'Corruption detected in PR\$DATA' may be displayed when selecting employees by department. This has been fixed by zap PR-64-12. The essential preceding zap, PR-64-07 also needs to be applied. There is no need for data restore or data correction if you get this message.
- A Stop Code 1 at 7F80 occurs whilst amending leaver or holiday details after applying zap 12, which can result in 'EMPLOYEE INCONSISTENCY ON TDF FILE' forcing data to be restored. This has been solved by zap PR-64-15.
- Upgrade of data may fail during the conversion of data files with message 'CONVERSION OF DATA HAS FAILED'. This could be due to insufficient spare records in the files before upgrade. To resolve the problem restore to V6.3 data, run reallocation and re-run the upgrade.
- For users who make use of AVC payments, the superannuation figure may not be printed correctly on employee payslips. The upgrade from Payroll V6.3 to V6.4 did not carry forward the superannuation type specified against the pension deduction. Consequently, the superannuation cumulative data will not have been updated with any AVC deduction since the upgrade. If this is the case and close period has already been performed, then adjustments to the pension cumulative data will need to be made for those employees affected. The flag needs to be reset on the deduction within System Maintenance. The problem with the upgrade has been fixed by zap PR-64-19. Please note, no automatic pension or non-pension deductions have been affected by this.

The zaps mentioned above are available from the Bulletin Board. Check the Notice Board on the BBS for regular updates of new problems found and

resolved or contact the Service Centre.