

TECHNICAL BULLETIN FROM GLOBAL BUSINESS SYSTEMS

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Backup Devices Supported by Global Support

The variety of hardware and software now available to back up Global data is continuing to increase. This has resulted in some data being supplied directly to our Support department in a format we cannot read. Below is a table detailing all current tape formats and associated software that we can accept data on:

Backup methods supported by Global Support

Hardware	Software Application
3.5" Diskette 1.44MB	Pkzip/Winzip All Global Utilities
QIC 150MB to 2Gb	\$Tape Unix tar/Unix cpio
Compact Disk	Windows/DOS copy
4mm Dat DDS (up to 24Gb, 2Gb on Unix)	\$Tape Unix tar/Unix cpio Cheyenne's Arcserve for Novell* Cheyenne's Arcserve for Windows NT* WindowsNT Backup Seagate Backup Exec for WindowsNT

*Please use non-compressed format for Arcserve Backups

If you are unable to use any of the above software to back up Global data please call Global Support before sending any data.

The attached form is to be completed and sent with any data to the Global Hotline. Failure to provide the details requested may result in the data being returned to sender unread and will obviously lead to a delay in resolving the problem for which the data was sent.