

URGENT NOTICE

ONLINE FILING OF 2005-06 END OF YEAR RETURNS

This bulletin contains important information for our Global 3000 Payroll V7.2 users intending to file their End of Year Returns for 2005-06 Online. This is done using either:

- The Online Return & Forms PAYE product provided by HMRC or
- The Filing By Internet option provided by Global 3000 Payroll V7.2 in conjunction with Global Gateway Manager V1.0

The following notification has just been received from HMRC:

“On 1 March, we will be temporarily withdrawing the part of our PAYE Online for Employers - Internet service that allows employers and agents to file Employer’s Annual Returns (P35 and P14s). This is so we can upgrade it to include the quality checks your Return will have to pass for 2005-06.

Only the facility to file end of year Returns is affected so, for example, registration and enrolment, preferences and the sending and receiving of all other forms and Returns are not affected. The full service will be restored by 6 April 2006.

Electronic Data Interchange users are not affected at all.

This means that between 1 March and 5 April inclusive you will not be able to file your 2005-06 Return (due from 6 April) online using either Third Party Software or our Online Return and Forms – PAYE product. Nor will you be able to send 2004-05 Returns or a ‘test in live’ Return.

Our Online Return and Forms – PAYE product will be available for you to input and prepare P35 and P14 data, but you will not be able to send that information until the service is switched back on.

We need to temporarily withdraw this part of the online service while we upgrade it to include all the quality checks your Return will have to pass when you file for 2005-06. We will be fully testing this upgrade before 6 April, and as soon as we are able to restore the facility to file end of year Returns online we will let you know on this page. (<http://www.hmrc.gov.uk/2006online>)

If you try to file an end of year Return before we have turned the service back on it will fail and you will get error message 1046 saying ‘Authentication failure. The supplied user credentials failed validation for the requested service.’ This does not mean you have entered the wrong user id or password during the suspension period. It simply indicates that the service is not available for submission.

We are acutely aware that a number of employers and agents would have liked to submit their 2005-06 Return before 6 April 2006 and we will do all that we can to restore full service as soon as possible after testing and a successful upgrade.”

HOW DOES THIS AFFECT USERS OF GLOBAL 3000 PAYROLL?

Global 3000 Payroll does NOT, of course, require tax return processing for tax year 2005-06 to be completed in V7.2 before running Start Year (for tax year 2006-07) in V7.3. As you can then begin to process payroll in the new tax year, this interruption in service should not prove problematic for sites planning to file their returns **after 5 April 2006**.

However, we would ask Global 3000 Payroll users who are intending to use the V7.2 Filing By Internet facility to perform test as live, or live, end of year submissions for tax year 2005-06 **prior to 6 April 2006**, to note that these facilities are unlikely to be available across the period 1 March 2006 to 5 April 2006 and plan accordingly.

TIS Software Ltd continues to monitor the situation and plans to issue a further technical bulletin once access to the upgraded service has been restored.