TECHNICAL BULLETIN FROM GLOBAL BUSINESS SYSTEMS

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# Side Effects of Manual Consolidation in DL and CL For Posting to CM

**Unexpected Consolidation of Cheques**
Service packs ZM60_000028_000, ZC60_000019_000, ZD60_000027_000 and ZP60_000029_000 extended Global 3000 Debtors & Creditors Ledgers to introduce a more advanced way of relating payments recorded in the ledgers to the entries posted to Cash Manager.

Prior to these service packs, mapping of ledger transactions into Cash Manager was achieved using "Automatic Consolidation" parameters passed by the ledgers to Cash Manager instructing it on how to consolidate different types of payment.

The "Manual Consolidation" feature introduced by the service packs allows ledger users to choose the Cash Manager entry each ledger transaction is to be included in.

For Creditors Ledger, the feature added two new system parameters to the Operating Options section of Creditors Ledger System Parameters in a new window called "Payment Parameters".

One of the new parameters – "Consolidate postings to Cash Manager" enables the new "Manual Consolidation" environment in which the postings to Cash Manager for each batch can be viewed using the new "CM Postings" button in transaction entry.

The other new parameter, (Consolidate auto-payments by cheque), was also included in the "Payment Parameters" window along with existing parameters – "Pay suppliers by BACS", "Consolidate auto-payments by BACS" and "Consolidate auto-payments by credit transfer" which were moved from the Cheque Printing Options window in the Auto-payment section of Creditors Ledger System Parameters.
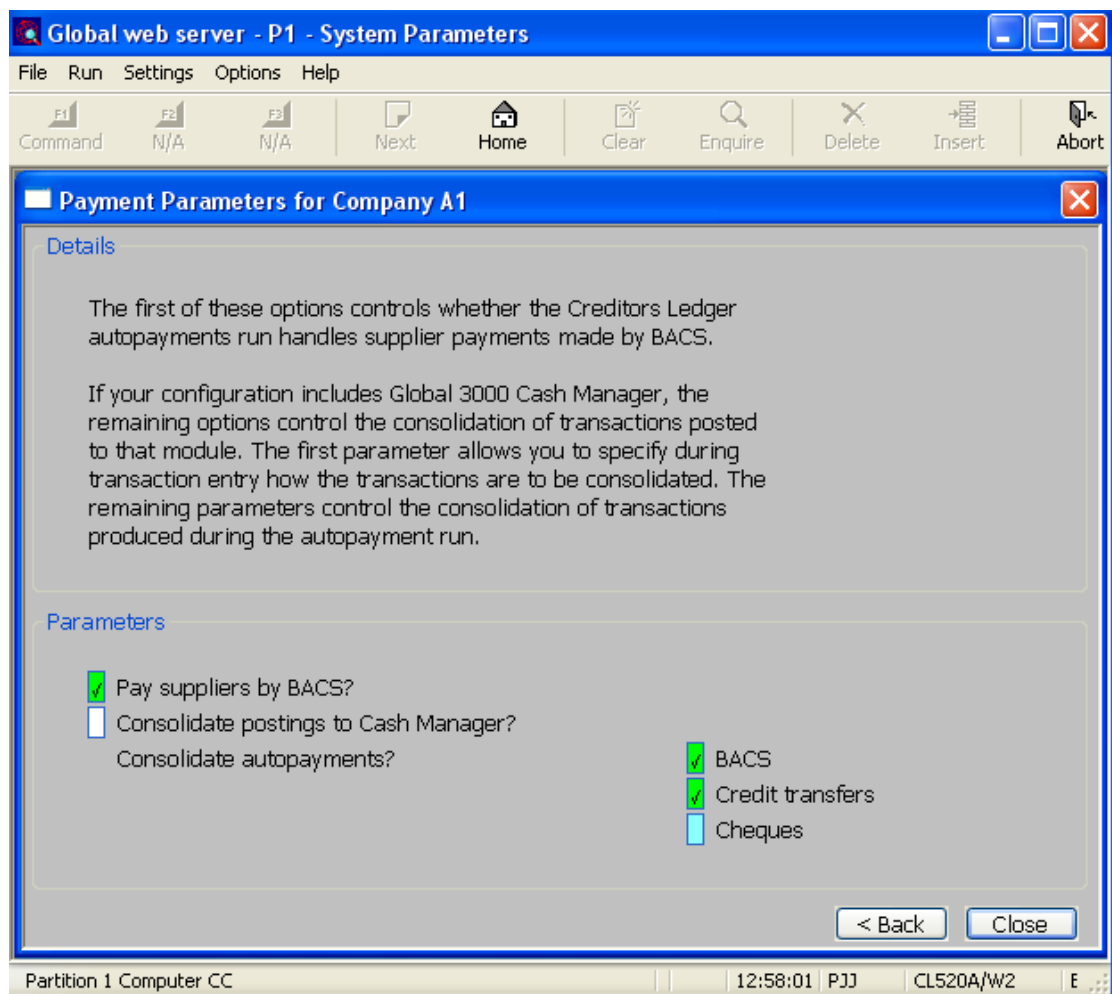
Unfortunately, the initial values of the two new parameters has an unexpected side-effect at sites applying the service packs who operate Creditors Ledger with Cash Manager and make use of the Auto-payment facility to pay suppliers by cheque.

If the service packs are applied and the site does not go to the new Payment Parameters window in Creditors Ledger System Parameters and specifically set the two new parameters as shown below, Creditors Ledger consolidates cheque payments to suppliers into a single Cash Manager payment transaction in each subsequent auto-payment run leading to difficulties with bank statement

reconciliation.

TIS Software are currently producing a recovery program that detects consolidated payment transactions of this nature in the Cash Manager and, optionally, produces a Cash Manager payment batch containing a reversal of the consolidated payment plus an individual transaction for each of the original supplier cheque payments.

If you have sites operating Creditors Ledger with Cash Manager, we strongly recommend that you advise them to ensure that the two new consolidation parameters are set as shown in the following window to prevent unwanted consolidation of cheque auto-payments. Furthermore, when the recovery pack is issued, it is advisable that they use it to check for and, if necessary, recover from unwanted consolidation of supplier cheque payments in Cash Manager.



Sites which are not configured for online posting from Creditors Ledger to Cash Manager may get the error message "Please post all batches & close session for company XX" when they attempt to clear the "Consolidate auto-payment cheques" parameter. This can be got around by temporarily enabling online posting to Cash Manager in the Cash Manager Integration window in the Operating Options section of the Administration System Parameters to bypass the check in Payment Parameters. If this should prove necessary, please take care to return the online

posting parameter to its original state after changing the cheque consolidation parameter. *(NB The "Please post all..." error message will occur when you alter the online/offline setting if you attempt to exit from the Cash Manager Integration window using the "next" button but if you exit using the "close" button it will actually let you change the online/offline system parameter setting).*

**Unhelpful Message**

It has also been pointed out that enabling manual consolidation with payment batches or auto-payment runs open can lead to the rather unhelpful message "Manual postings to CM data is incorrect" being displayed when attempting subsequently to close the payment batch or post the auto-payment run.

The message is intended to advise the operator that the information necessary to post the payments to Cash Manager is incomplete and that either the "CM Postings" button in the "Creditors Batches" window of Transaction Entry should be used to supply the additional information or manual consolidation should be switched off.

This situation will be addressed in a service pack that replaces the unhelpful message described above with a more informative description that advises operators to either disable manual consolidation in System Parameters or use the CM Postings option in Transaction Entry to rebuild the Cash Manager posting information for the run. The pack will also remove the CM Postings entry from the Auto-payments menu as this has been deemed to be misleading.