TECHNICAL BULLETIN FROM GLOBAL BUSINESS SYSTEMS

BULLETIN NUMBER GT964, 19 November 2020

Making Tax Digital Service Packs

This bulletin reiterates the advice published in Technical Bulletin GT962 (June-2020).

As a certified developer we regularly receive Fraud Prevention Header Status Reports from HMRC. During the last month 52 VAT submissions from Global-3000 were missing all fraud prevention headers. Unfortunately, data protection considerations (including, but not limited to, GDPR) mean that HMRC cannot share any details with us.

We have been reminded by HMRC, in strongly worded terms, that the submission of fraud prevention headers is now a **legal requirement** for requests made to the VAT (MTD) API. Furthermore, HMRC have recommended that we contact our reseller network to request that they ask their customers to upgrade to a version of our software that provides compliant headers, which is the purpose of this bulletin.

HMRC have also reminded us that regulations require all developers to ensure that their software is capable of collecting and delivering fraud header metadata to HMRC at the same time it delivers the tax information. **We believe that a fully service packed G-3000, a fully service packed GSM and up to date Global Client and GX thin-clients fulfil this requirement.**

Furthermore, the HMRC Regulations do recognise that software developers are not liable for a failure to collect and deliver the metadata where the person is using an old version of software or has blocked the collection of, or manipulated, that metadata. In these circumstances the developer will not be held accountable and will not be liable to a penalty.

This bulletin transfers our responsibility, as the software developer, to ensure the Global-3000 software is up to date and supplying the required fraud header collection to you, the software supplier, for your customers.

HMRC are not currently rejecting VAT MTD API calls that do not include fraud headers **but this may change in the future with consequences for your customers**.

To summarise, the software versions required to submit valid VAT submissions:

- Global-3000 V6.0 service packed to ZM60_000561 (although you are **strongly recommended** to ensure the latest services packs have been applied which, at the time of writing, is ZM60_000578 for module ZM);

- GSM service-pack 36, or later;

- GLOBAL.EXE or GlobalClientService.EXE V5.6;

- GX.EXE V4.7s.

PLEASE ENSURE THAT ALL GLOBAL-3000 USERS WHO ARE MAKING VAT SUBMISSIONS ARE RUNNING APPROPRIATE VERSIONS OF THE GLOBAL SOFTWARE.

Note that these mandatory version numbers may change at a future date if further functionality in G-3000 is required to conform to HMRC requirements.