

# TECHNICAL BULLETIN FROM GLOBAL BUSINESS SYSTEMS

**BULLETIN NUMBER GT966, 25 May 2021**

## **Making Tax Digital Service Packs**

This bulletin is a follow up to Technical Bulletins GT962 (June-2020) & GT964 (November 2020).

As a certified developer we regularly receive Fraud Prevention Header Status Reports from HMRC. The logs generated by HMRC show that the fraud prevention headers submitted for One Office 3000/Global 3000 between 12 April 2021 and 12 May 2021 do not meet the specification on the HMRC Developer Hub.

Understandably, the error report supplied to us from HMRC does not contain any details of the VAT submissions that failed to meet the specification so we are unable to identify the individual customers.

We have executed a test VAT submission using a version of Global 3000 with all the current service packs applied. The Fraud Response file confirms the software is meeting the latest version (3.0) of the HMRC specification. We can only conclude that some customers are using a version of Global 3000 that has not been fully service-packed.

The HMRC status report concludes with this statement:

**“You have 6 months to implement changes that affect your application.  
From July 2021, warnings about the changes will become errors.”**

So, from July 2021 VAT submissions from a version of Global 3000 that has not been fully service-packed **will fail**.

To summarise, the software versions required to submit valid VAT submissions are:

- Global 3000 V6.0 service packed to ZM60\_000561 (released 25/02/2020) (although you are **strongly recommended** to ensure the latest service packs have been applied which, at the time of writing, is ZM60\_000586 for module ZM and ZG60\_000239 for module ZG (both released 25/05/2021)). The list of latest service packs & versions can be found here: <http://global3000.co.uk/latest.htm>
- GSM service-pack 36, or later;
- GLOBAL.EXE or GlobalClientService.EXE V5.6;
- GX.EXE V4.8q.

**PLEASE ENSURE THAT ALL GLOBAL 3000 USERS WHO ARE MAKING VAT SUBMISSIONS ARE RUNNING APPROPRIATE VERSIONS OF THE GLOBAL SOFTWARE.**

Note that these mandatory version numbers may change at a future date if further functionality in G-3000 is required to conform to HMRC requirements.